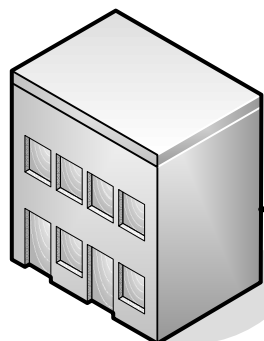
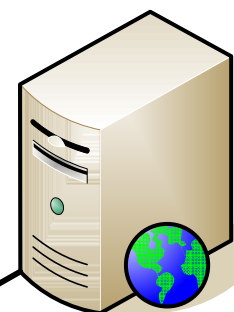


Security Patch Management

Microsoft



2nd Tuesday of every month
Microsoft Publishes their patches

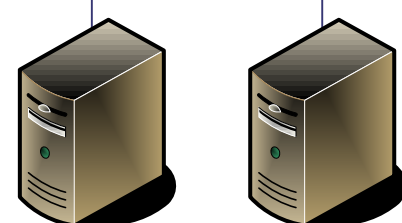
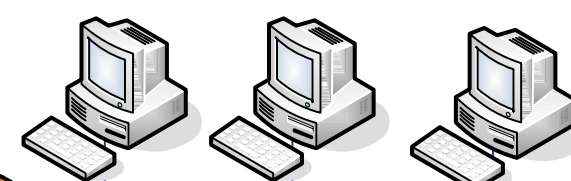


Patch Management Team



The Patch Management Team downloads the available patches and installs them in a test environment and performs research on technical groups and forums

Whitelisted patches are deployed to the client site based on the scheduled time for desktops and servers.



Testing

Research

Testing Environment



SBS Server



2000 Server



2003 Server



2000 Pro



XP



Vista



Internet